MENU OF SUPPORT
Programming, design, and maintenance of MJ websites

	Standard Page	Basic Site	Custom MJ Site	Stand-alone Site
Domains	mj.unc.edu/*	*.web.unc.edu	*.mj.unc.edu *.unc.edu (with MOU)	*.org *.com *.net
Example site	mj.unc.edu/alumni	carolinaprssa.web.unc.edu	startthereneverstop.mj.unc.edu	reesenewslab.org
CMS type	Drupal /WordPress	WordPress	Customizable	Customizable
Look and Feel	MJ theme	Standard templates & plugins	Customizable /MJ theme	Customizable
Content Management	MJ Communications/ Page Owner	Site Owner *onyen access*	Site Owner *must subscribe to CloudApps*	Site Owner
DNS Management	MJ IT	UNC ITS	MJ IT / UNC ITS	Site Owner
Hosting	MJ IT /CloudApps	UNC ITS *support offered*	CloudApps *support offered*	3rd party
Server Management	MJ IT	UNC ITS	MJIT (via UNC ITS CloudApps)	3rd party
Ownership/ Maintenance	MJ IT and Communications	Site Owner/UNC ITS	Site Owner**	3rd party/ Site Owner
Cost	Free	Free	Free Hosting Development charges could apply	100% of charges as contracted with 3rd party provider
Contact	MJ Communications	visit web.unc.edu	MJ IT	3rd party provider

** A Site Owner (eg: faculty or staff) who subscribes to UNC CloudApps is required as a point of contact by MJ IT in order to host a site on CloudApps as regular site maintenance must be performed.

http://mjhelp.web.unc.edu/files/2018/05/WebSupport.pdf

Domains
For a top level *.unc.edu site, a memo of understanding (MOU) must be completed by the Site Owner. Please list MJ IT as the Technical Contact on the MOU. *.unc.edu names can also be used on web.unc.edu and .org/.com domain names can be purchased and used with free site hosting on CloudApps. A list of purchased domain names for MJ School approved sites will be maintained, paid, and auto renew by MJ IT. Charges will be billed back to each funding source as appropriate. The cost of the domain name, as well as developer charges for site maintenance, will be the responsibility of the Site Owner.

CMS Type
CMS is the Content Management System available for site development. MJ is currently using Drupal with plans to move to WordPress in 2018. CloudApps offers multiple configurations. Contact MJ IT to discuss options.

Look and Feel
The amount of customization ranges from cookie cutter to one-of-a-kind. For long term hosting, customized themes developed for sites on CloudApps will require maintenance by the Site Owner (and developers might need to be hired for various tasks). Sites using the MJ theme will need to adhere to specific branding standards provided by MJ Communications.

Content Management
This is the person responsible for content publishing and keeping a site's information current.

DNS Management
This is the person/group responsible for managing the site's DNS. Contact MJ IT for help with DNS maintenance requirements.

Hosting
This is the group who owns and manages the server where sites' files are located. Support is offered through ITS Digital Services for sites on web.unc, and CloudApps offers hosting support as well. To receive support, you must be the Site Owner listed as the point of contact. For long term hosting, customized themes developed for sites on CloudApps will require maintenance by the Site Owner (and developers might need to be hired for various tasks).

Server Management
The group who manages the infrastructure configuration, platform, operating system, firewall issues, and CMS database.

Ownership/Maintenance
The person/group who controls the site, user accounts, passwords, design, and maintenance of all themes and plugins. The Site Owner is ultimately responsible for keeping the site and CMS maintained and updated.

Cost
The Site Owner is responsible for all development, hosting, domain name, and other 3rd party charges.